Export Policy

SkyVue does not export their products. By signing this document you are agreeing to the terms listed below.

Customer must arrange their own freight. All freight and associated export costs such as duty, custom clearance charges etc., will be the responsibility of the customer. Product will be sold FOB Chester, SC.

- Customer acknowledges that SkyVue has tested and inspected the television, and that the television is undamaged and working correctly, prior to shipping.
- Customer also acknowledges that the television is packed properly for freight shipment in the US.
- SkyVue does not use special treated wood needed to export to some foreign countries.
- Once television leaves SkyVue’s dock, SkyVue is released from any responsibility for damage that may occur during shipping and any claims will be the responsibility of the customer to file.

What if I need service or repair for the SkyVue television?

- In order to be of the best service our technical support team is available by phone and can be reached M-F from 8-5 EST. Please call us at (877) 475-9883 xtn 2.
- If the television is in need of a board replacement, during the warranty period, SkyVue will supply the board with EZ swap directions to replace the board. All freight and associated exporting costs such as duty, custom clearance charges etc. are the responsibility of the customer.
- If the television is in need of repair beyond EZ-Swap board replacement it will be the customer’s responsibility to arrange and pay for freight and any associated importing fees necessary to ship the television to the SkyVue factory in South Carolina. The customer will be responsible for all return freight and associated exporting costs such as duty, custom clearance charges etc.

Please Note

- All SkyVue TV’s require a consistent power supply of 120V, 60HZ.
- All of the SkyVue TV’s have an ATSC/QAM tuner.

Company Name____________________
Signature____________________
Date____________________