



## Exporting Policy

SkyVue does not export their products, but I want to ship a SkyVue television out of the United States. In order to purchase and receive a SkyVue television you must agree to these terms. By signing this you are agreeing to the terms listed below.

**Customer must arrange their own freight. All freight and associated exporting costs such as duty, custom clearance charges etc., will be the responsibility of the customer. Product will be sold FOB Rock Hill, SC.**

- Customer acknowledges that SkyVue has tested and inspected the television, and that the television is undamaged and working correctly, prior to shipping.
- Customer also acknowledges that the television is packed properly for freight shipment in the US.
- SkyVue does not use special treated wood needed to export to some foreign countries.
- Once television leaves SkyVue's dock, SkyVue is released from any damaged that may occur during shipping and any claims will be the responsibility of the customer to file.

### What if I need service or repair for the SkyVue television?

- In order to be of the best service our technical support team is available by phone and can be reached at (877)475-9883 option2.
- If the television is in need of a board replacement, during the warranty period, SkyVue will supply the board with EZ swap directions to replace the board. All freight and associated exporting costs such as duty, custom clearance charges etc. are the responsibility of the customer.
- If the television is in need of repair beyond EZ board replacement it will be the customer's responsibility to arrange and pay for freight and any associated importing fees necessary to ship the television to the SkyVue factory in South Carolina. All return freight and associated exporting costs such as duty, custom clearance charges etc. are the responsibility of the customer.

Company Name \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_